



REPORT OF GENERAL INFORMATION

NOTE - This form must be filled out in ink or on a typewriter or computer, as it becomes a permanent record in the veteran's folder.	1. VA OFFICE 346 Seattle DROC	2. IDENTIFICATION NUMBERS (C, XC, SS, XSS, V, K, etc.) [REDACTED]
	3. LAST NAME - FIRST NAME - MIDDLE NAME OF VETERAN (Type or print) [REDACTED]	4. DATE OF CONTACT (Month, day, year) 03/27/2023
5. ADDRESS OF VETERAN (Include number and street or rural route, city or P.O., State and ZIP Code) [REDACTED]	6A. TELEPHONE NUMBER OF VETERAN (Include Area Code)	
	DAY	EVENING
6B. E-MAIL ADDRESS (If applicable)		
7. NAME OF PERSON CONTACTED Gordon A. Graham	8. TYPE OF CONTACT <input type="checkbox"/> PERSONAL <input checked="" type="checkbox"/> TELEPHONE	
9. ADDRESS OF PERSON CONTACTED	10. TELEPHONE NUMBER OF PERSON CONTACTED (Include Area Code) 2533135377	

I certify that I properly identified my caller using the ID Protocol

11. BRIEF STATEMENT OF INFORMATION REQUESTED AND GIVEN:
I contacted Mr. Graham, via phone, regarding a VA Hotline inquiry he submitted for his client, Veteran David. [REDACTED]. Prior to discussing the intention of the call, I completed the following ID protocol to verify Mr. Graham (all questions he answered correctly):

- What is Mr. [REDACTED] first name? David
- What is your last 4? [REDACTED]
- What was Mr. [REDACTED] last branch of Service? Army

During the call, I explained the current status of Mr. [REDACTED]' claim and advised Mr. Graham that DROC RQRS would contact him immediately regarding specifics in Mr. [REDACTED]' rating decision. During the RQRS' call Mr. Graham was informed that following review of the claim, a rating decision was being completed in Mr. [REDACTED] favor that included SMC R1. Mr. Graham was satisfied with both discussions. Both calls concluded once all of Mr. Graham's questions and concerns were properly addressed.

Notification of Action
 I read the following statement to the caller:
"I am a VA employee who is authorized to receive or request evidentiary information or statements that may result in a change in your VA benefits. The primary purpose for gathering this information or statement is to make an eligibility determination. It is subject to verification through computer matching programs with other agencies."
cc: POA (If applicable):

DIVISION OR SECTION Seattle DROC QRT	EXECUTED BY (Signature and title) [REDACTED] QRT Assistant Coach
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PRIVACY ACT NOTICE: The VA will not disclose information from any source other than what has been authorized under the Privacy Act of 1974 or Title 5, Code of Federal Regulations 1.576 for routine uses (i.e., civil or criminal law enforcement, congressional communications, epidemiological or research studies, the collection of money owed to the United States, litigation in which the United States is a party or has an interest, the administration of VA programs and delivery of VA benefits, verification of identity and status, and personnel administration) as identified in the VA system of records, 58VA/21/22/28 Compensation, Pension, Education and Vocational Rehabilitation and Employment Records - VA, published in the Federal Register. Your obligation to respond is required to obtain or retain benefits. The responses you submit are considered confidential (38 U.S.C. 5701). Information submitted is subject to verification through computer matching programs with other agencies.

RESPONDENT BURDEN: We need this information to obtain evidence in support of your claim for benefits (38 U.S.C. 501(a) and (b)). Title 38, United States Code, allows us to ask for this information. We estimate that you will need an average of 5 minutes to respond to the questions on this form. VA cannot conduct or sponsor a collection of information unless a valid OMB control number is displayed. Valid OMB control numbers can be located on the OMB Internet Page at www.reginfo.gov/public/do/PRAMain. If desired, you can call 1-800-827-1000 to get information on where to send comments or suggestions about this form.